

## Annexure – 20

As per Regulations 20 (4) of IRDAI (TPA – Health Services) Regulations, 2016

Service Level Agreement Details  
(Annual Form to be furnished along with the Annual Report)

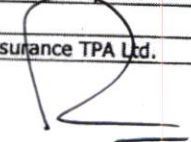
FORM TPA – 6E

1	PARTICULARS OF THE TPA:			FORM TPA – 6E
1.1	Name of the TPA :	Genins India Insurance TPA Ltd.		
1.2	(A) Address - Registered Office:	FRONT SIDE PORTION OF THIRD FLOOR, 60/1 BLOCK-2, WHS KIRTI NAGAR, NEW DELHI, DELHI Pin code: 110015, Landline No: 0120-4144100 E-mail: gil@geninsindia.com Fax No: 0120-4144170		
1.3	Financial year	2019-20		
1.4				
1.5	Details of Service level Agreements (SLAs);			

S No	Cumulative SLAs till beginning of the Year					SLAs entered in the Year					Total SLAs at the end of the year				
	1					2					3				
	Fresh	Renewal	Modification	Termination	Total	Fresh	Renewal	Modification	Termination	Total	Fresh	Renewal	Modification	Termination	Total
1.	4	6	0	0	10	1	4	0	1	6	3	7	0	1	11

1.6	a	Details of Service level Agreements (SLAs);	SLA details for complete financial year to be provided. (for the period / up to the period )
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S No.	Name of the Insurer	Type of Services to be rendered (Retail Policy / Group Policy / RSBY / PIMS / Others - Please specify)	Type of SLA (Fresh / Renewal / Modification)	Date of Purchase of stamp viz Non Judicial Stamp Paper / e-stamp / Special Adhesive / franking / any other mode	Date of Agreement dd/mm/yyyy	Validity of Agreement	
						From (dd/mm/yyyy)	To (dd/mm/yyyy)
1	National Insurance Co. Ltd.	Retail & Group Policy	Renewal	23/04/2018	01/08/2018	01/08/2018	31/07/2020
2	United India Insurance Co Ltd	Retail Policy & Group Policy	Renewal	18/03/2019	30/03/2019	01/04/2019	30/09/2020
3	Oriental Insurance Co. Ltd.	Group Policy	Renewal	26/11/2018	01/01/2019	01/01/2019	31/12/2020
4	Universal Sompo General Insurance Co.Ltd.	Group Policy	Termination	06/02/2017	01/06/2016 (Effective Dt.)	01/10/2016	30/09/2019
5	Liberty Videocon General Insurance Co. Ltd.	Group Policy	Renewal (Under process)	12/06/2017	27/07/2016 (Effective Dt.)	27/07/2016	26/07/2019
6	TATA AIG General Insurance Co.Ltd.	Group Policy	Fresh (Renewal Under process)	17/11/2017	17/11/2017	15/11/2017	14/11/2019
7	IFFCO-TOKIO General Insurance Co. Ltd.	Group Policy	Fresh	18/05/2018	23/05/2018	23/05/2018	22/05/2021
8	Religare Health Insurance Co.Ltd.	Group Policy	Renewal (Extension)	16/05/2019	20/05/2019	28/05/2019	27/05/2020
9	New India Assurance Co Ltd	Retail & Group Policy	Fresh	25/06/2019	25/06/2019	27/06/2019	26/06/2021
10	Life Insurance Corporation Of India	Retail Policy	Fresh	18/09/2018	19/09/2018	19/09/2018	18/09/2020
11	Life Insurance Corporation Of India	Others (Pre-Insurance Medical Examination)	Renewal	07/07/2017	11/08/2017	01/07/2017	30/09/2020

Date: 20/07/2020	For and on behalf of Genins India Insurance TPA Ltd.	
Place: Noida	MAHABIR PARSHAD GUPTA Digitally signed by MAHABIR PARSHAD GUPTA Date: 2020.07.21 10:57:52 +05'30' M.P. Gupta (Name of Director)	 Rajeev Bhatnagar (Name of Director)