

## Annexure – 20

As per Regulations 20 (4) of IRDAI (TPA – Health Services) Regulations, 2016

Service Level Agreement Details  
(Annual Form to be furnished along with the Annual Report)


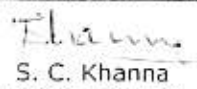
FORM TPA – 6E

1	PARTICULARS OF THE TPA:	
1.1	Name of the TPA :	Genins India Insurance TPA Ltd.
1.2	(A) Address - Registered Office:	2 <sup>nd</sup> Floor, 802 Arjun Nagar, Kotla Mubarkpur, New Delhi, Delhi, Pin code: 110003, Landline No: 0120-4144100 E-mail: gil@geninsindia.com Fax No: 0120-4144171
1.3	Financial year	2016-17
1.4		
1.5	Details of Service level Agreements (SLAs);	

S No	Cumulative SLAs till beginning of the Year					SLAs entered in the Year					Total SLAs at the end of the year				
	1					2					3				
	Fresh	Renewal	Modification	Termination	Total	Fresh	Renewal	Modification	Termination	Total	Fresh	Renewal	Modification	Termination	Total
1.	2	5	0	0	7	0	6	0	0	6	1	6	0	0	7

1.6	a	Details of Service level Agreements (SLAs);	SLA details for complete financial year to be provided. (for the period / up to the period )
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S No.	Name of the Insurer	Type of Services to be rendered (Retail Policy / Group Policy / RSBY / PIMS / Others – Please specify)	Type of SLA (Fresh / Renewal / Modification)	Date of Purchase of stamp viz Non Judicial Stamp Paper / e-stamp / Special Adhesive / franking / any other mode	Date of Agreement dd/mm/yyyy	Validity of Agreement	
						From (dd/mm/yyyy)	To (dd/mm/yyyy)
1	National Insurance Co. Ltd.	Retail Policy & Group Policy	Renewal	01/08/2016	01/08/2016	01/08/2016	31/07/2018
2	United India Insurance Co Ltd	Retail Policy & Group Policy	Renewal (Under Process)	30/09/2013	30/09/2013	01/10/2013	30/09/2016
3	Oriental Insurance Co. Ltd.	Group Policy	Renewal	11/08/2016	12/08/2016	07/04/2016	06/04/2017
4	Universal Sompo General Insurance Co.Ltd.	Group Policy	Renewal	06/02/2017		01/10/2016	30/09/2019
5	Liberty Videocon General Insurance Co. Ltd	Group Policy	Renewal (Under Process)	09/08/2014	21/09/2014	27/07/2014	26/07/2016
6	L & T General Insurance Company Limited	Group Policy	Fresh	21/11/2015	21/11/2015	21/11/2015	20/11/2017
7	Life Insurance Corporation Of India	Others (Pre-Insurance Medical Examination)	Renewal	21/06/2013	24/06/2013	24/06/2013	30/06/2017

Date: 29/05/2017	For and on behalf of Genins India Insurance TPA Ltd.	
Place: Noida	 M.P. Gupta (Name of Director)	 S. C. Khanna (Name of CAO)