STANDARDS AND BENCHMARKS FOR HOSPTALS IN PROVIDER NETWORK

- Hospitals both whether empanelled or not empanelled with Genins shall get registered in ROHINI within 90 days from the date of above circular (IRDAI/Reg/17/129/2016) i.e. October, 2016.
- All providers offering cashless services for allopathic treatment shall meet with the pre-accreditation entry level standards laid down by National Accreditation Board for Hospitals (NABH) or such other standards or requirements as may be specified by the Authority from time to time within a period of two year from the date of notification of these guidelines IRDAI/Reg/17/129/201 (REFER DOWNLOADS)
- Provider shall comply with the minimum standards clauses in the agreement amongst Insurers, Network Providers and TPAs applicable to providers listed in Annexure 22 of circular IRDA/TPA/REG/CIR/059/03/2016 dated 28-3-2016 (REFER DOWNLOADS) and as amended from time to time.
- Providers shall follow the standard discharge summary format prescribed under schedule D of Circular Ref IRDAI/TPA/REG/059/03/2016 dated 28-3-2016 (REFER DOWNLOADS) and as amended from time to time.
- Provider shall follow the standard format for provider bills prescribed under schedule D of circular Ref. IRDAI/TPA/REG/059/03/2016 dated 28-3-2016 (REFER DOWNLOADS) and as amended from time to time.
- Provider shall ensure standard claim form and form for request for cashless hospitalization for Health Insurance Policy provided for under Annexure 30 of TPA circular Ref. IRDAI/TPA/REG/059/03/2016 dated 28-3-2016 and as amended from time to time are adhered to in respect of all claims.